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Serial No. 09/595,865

Atty. Docket No. RD28052

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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APR 22 2004

In re Application of

:

Christopher R. Hammond et al

: Group Art Unit: 2121

Serial No.: 09/595,865

: Examiner: Michael B. Holmes

Technology Center 2100

Filed: June 16, 2000

: Response to Paper No. 6

For SYSTEM AND METHOD FOR  
PRODUCING WEB-BASED  
PROCESS ADVISOR APPLICATIONS

AMENDMENT

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

S I R:

Please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims  
that begins on page 2 of this paper.

**Remarks/Arguments** begin on page 6 of this paper.

CERTIFICATE OF MAILING/TRANSMISSION (37 CFR 1.8 (a))

I hereby certify that this correspondence is, on the date shown below, being:

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Signature  
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Date: 4/19/2004